

## **THEME 6 OPEN YOUR HEART WRITING SKILL (SUNSHINE)**

### **A. Read the event and write a letter to criticize it.**

Last week, I bought a new mobile phone. I was very excited so I forgot to keep the receipt after the purchase. I went home and charged the phone. After two hours, I checked the phone, but it wasn't charged. I took the phone back, but the shop refused to help without the receipt.